



DOCLAND | BY THE DOCTORS
FOR THE DOCTORS



WHO WE ARE



In an increasingly complex and volatile clinical practice which is more often intense and unorganized, risks emerge unknowingly. Filing claims for alleged medical malpractice is now easy and catching on due to rise in consumer awareness. Docland is a one stop solution to manage all your professional risks. Docland is perhaps the first organized body, which puts all its efforts to mitigate and handle professional risks of Healthcare Professionals and Institutions across India. Right from the day of its inception, Docland gained a wide recognition from the medical fraternity with a rich experience of 26+ years in handling professional risks and claims. Docland engages a team of professional experts and medical advisory board consisting eminent and senior doctors from various specialties. Docland feels that such a technical subject such as “medical science” should not be let loose at the hands of novice who does not have the requisite knowledge of the subject, so at the time of defending a claim. Docland does not guarantee “success” in handling risks but assures methodical, industrious and the result-oriented efforts.

360° PROTECTION



DEFENCE COVER

Coverage of medico-legal claims at any court of law, quasi judicial or law enforcement authority in India



NO LIAISING

No more painful liaising with insurance companies. With our comprehensive cover, we are just a call away.



UMBRELLA COVER

Get all your professional risks covered including medical negligence under single roof



GRIEVANCE CELL

Facing trouble? Just call our dedicated Medico – Legal helpdesk



COMPETITIVE PRICE

Heavily discounted and affordable charges for medico – legal risk cover



STAY CONNECTED

Get regular updates on health and law through workshops, bulletins, webinars



CASHLESS CLAIMS

No upfront cost. Just leave it to us to mitigate your medico – legal risks



ADD ON COVER

Coverage of claims arising from breach of confidentiality, libel and slander, loss of documents



ZERO AGONY

0% Agony – 100% Satisfaction. Leave your worries to us and practice freely and safely.



OUT OF COURT SETTLEMENT

Option available and exercised when litigations are cumbersome



NATIONWIDE COVERAGE

Worried of claims arising out of your jurisdiction? Sit back & relax, we'll handle



100% COSMETIC COVER

We cover 100% cosmetic surgery and procedures without any exclusions

8 REASONS TO CHOOSE DOCLAND

Professional risk covers are tricky and confusing. You should always compare and look for a comprehensive cover which covers both your medico - legal defence and monetary liability as a whole. Docland is a one stop solution to manage all your professional risks



1. FIRST AND LARGEST COMPANY

Docland is perhaps the first organized body, which puts all its efforts to provide shield to Doctors/Medical Establishments all over India. Right from the day of its inception, we gained a wide recognition from the Doctors and Medical Establishment all over India.



2. 26+ YEARS OF SERVICE EXCELLENCE

26 years is a long way and so the experience which we have acquired. We feel that "medical science" should not be let loose at the hands of novice who does not have the requisite knowledge of the subject. Our medico legal cell assures methodical, industrious and result oriented efforts.



3. 2 LAKH + SUBSCRIPTIONS

The widespread recognition in the medical fraternity has enabled us to reach out to as many as medical professionals such as doctors and medical establishments such as hospitals, nursing homes, path labs, imaging centers and clinics.



4. 6000+ EXPERTS

We engage a strong battery of legal and medico legal experts with profound knowledge and understanding about medical science and its legal implications. We work with the best legal and medico legal experts in the nation.

5. 6000+ RISKS MITIGATION

An adequate exposure to different case scenarios is what adds to experience. What others have failed to do, we have achieved it. It's not just the numbers, it's the success rate too.



6. NATIONWIDE PRESENCE

With fully serviced offices across various states, we are committed to serve our members with excellence. We are spread across 28 states and union territories.

7. ACCREDITED BY IMA

We are accredited and backed by various Indian Medical Associations, Indian Dental Associations, Nursing Home Associations and Associations of Individual Specialties, etc.



8. 98% WINNING RATIO

We mean it. We not only specialize in winning and resolving claims / disputes but also maintain the pride and dignity of our members.

IMPENDING RISKS

MENTAL AGONY

Litigations are cumbersome and may lead to lot of mental stress

TIME LOSS

Time spent on mitigating risks might end up losing precious time which could have earned money while on duty

DEFAMATION

Loss of reputation due to malpractice risks can bring dent to practice especially while mitigating without the help of experts

MONETARY LOSS

Hefty claims and litigation costs drains hard earned money and leaves deep holes in the pocket

CASE SCENARIOS

It had been a long legal crusade for Dr. Kunal Saha - a US-based Indian doctor who lost his wife Dr. Anuradha Saha due to medical negligence in 1998. In a landmark order, the Supreme Court on 23rd October, 2013 directed Kolkata's AMRI Hospital and three of its doctors to pay an amount of Rs 5.96 crore as compensation to Saha, around 15 years after his wife died owing to faulty medical treatment which amounted to Rs 11.41 crore including six per cent interest on the compensation amount from 1999.

Noting that treatment with dignity was not only a fundamental right but also a human right, the court asked the Centre and the state government to deal strictly with doctors, hospitals and nursing homes found to be negligent with patients who come to them pawning all their money.



This is the highest amount ever awarded by any Indian court in a medical negligence case so far. Saha, an AIDS researcher based in Ohio, had travelled to Kolkata in June 1998 with his 33-year-old wife Anuradha, who was a US-based child psychologist. She was admitted to the premier Kolkata hospital with high fever and a rare skin disease - Toxic Epidermal Necrolysis.

After a faulty diagnosis, she was administered an overdose of steroids. After a week, Anuradha was airlifted to a hospital in Mumbai where she succumbed to the complications she developed after the treatment at AMRI.

The judgment is landmark in several ways as the court also considered the total amount in salary the victim would have earned till her retirement age.

A bench of justices S J Mukhopadhaya and V Gopala Gowda passed the order on Saha's appeal challenging a mere Rs 1.72 crore compensation ordered by the National Consumer Commission Forum in October 2011.

Enhancing the amount, the Supreme Court directed doctors at the AMRI - Dr. Balram Prasad and Dr. Sukumar Mukherjee to pay Rs 10 lakh each and a third doctor, Dr. Baidyanath Halder to pay Rs 5 lakh.

MEMBER'S VIEWS

"Docland Services Limited is a company providing services to the doctors / medical establishments against the misuse of consumer protection act. Being the member of this organization for the last eleven years, I am very impressed and satisfied with the services being provided by them. I wish them best of luck for the coming future."

Dr. A.K. Goyal,
MS Orthopaedic Surgeon



"Docland In association with Indian Medical Association is working in Pune tremendously and they are giving wonderful services to the Medical Fraternity"

Dr. Vijayanti V. Bodads
MBBS, M.D. Gynaecologist & Obstn.



"It is a great pleasure to be associated with Docland because it gives us confidence and to run our practice peacefully. It is only service provider who will fight for us in our difficult times and assure us to get social justice. I would definitely recommend to all Doctors."

Dr. Girish A.C
MBBS, MS, MCH (Plastic Surgery),
Consultant Plastic and Cosmetic surgeon & Hair
transplant surgeon



"It was in the year 2003 I have enrolled myself as a member of Docland Services Limited. At that time I was not that much sure about its credential. To my utter surprise, I really felt the sense of safety in hands of Docland as a legal umbrella provided by Docland is superb. Probably no one else can handle the legal cases the way they do. I am fully satisfied with the services being provided by them and wish them every success."

Dr. V.K. Sahdev,
MS FRCS (Ireland)
FRCS (U.K.), Consultant Gen. Surgeon

"My vocabulary is exhausted as I am short of words to express my heartiest appreciation to Docland Services Limited. One has to simply make a phone call to register the requirement and commitment of Docland Services Limited starts right from doorsteps from doctor members to the Courts. I personally feel that now medical fraternity must recognize and appreciate the services of Docland and encourage them by way of recommending more and more members so that they may adopt innovative ideas and methods to serve the doctors more efficiently."

Dr. S.K. Srivastava,
M.S. Orthopaedic Surgeon



"I am very much pleased to obtain the high quality services of Docland and do hope they will maintain the same standard of their services in future."

Dr. Sudarshan I.S,
MBBS, MS (ORTHO), DNB (ORTHO), Orthopedic
Surgeon



"It is great pleasure to be associated with Docland they have provided us all the legal services required at my door step. They have been great support in terms of medico legal problems. I am really happy with their service."

Dr. Suresh Sanghvi
MBBS, M.S. Mch. Con. Plastic & Cosm. Surgeon.



"I have taken the membership of Docland service and I am fully satisfied with their services so far. Hopefully they will give the best services to us when we require the most"

Dr. Shashidhar. T
MBBS, MD (Dermatology), FRGUHS (Dermato
Surgery), Consultant Dermatologist and Hair
transplant surgeon

Insurance made easy

Now fulfil all your insurance needs under one single roof. At Norisk we help you choose and buy the best policy for your needs at lowest premium ever and we assist you with claims if you ever have to use the policy.



WHAT WE OFFER



PROFESSIONAL INDEMNITY

Coverage of medico-legal claims at any court of law, quasi judicial or law enforcement authority in India



HEALTH INSURANCE

Secure yourself and your loved ones against untoward medical expenses



UMBRELLA COVER

Get an umbrella shield against all risks in your medical establishment



MOTOR INSURANCE

Comprehensive coverage gets you covered for untoward damage risks



TRAVEL INSURANCE

Packed your bags and ready to go? secure your travel too



HOME INSURANCE

Your home is your second love after your loved ones. why not get it insured



PERSONAL ACCIDENT

Life is unpredictable but you can secure a predictable life for your loved ones



CLINICAL TRIALS INSURANCE

Conducting a clinical trial? why not insuring yourself against unpredicted risks



CYBER INSURANCE

World is getting digital and so the crime. secure yourself from identity theft and unauthorised transactions

PRICING

Rate List for Hospitals / Nursing Homes (Exclusive of GST) :			
No. of Beds	Tenure		
	1 Year	3 Years	5 Years
Upto 20 beds	Rs. 30,000/-	Rs. 50,000/-	Rs. 70,000/-
Over 20 beds	Rs. 1,500/- per bed	Rs. 2,500/- per bed	Rs. 3,500/- per bed
Rate List for Diagnostic Centres (Radiology, Pathology Labs and Clinics) (Exclusive of GST) :			
No. of OPD	Tenure		
	1 Year	3 Years	5 Years
Upto 2000 OPD	Rs. 30,000/-	Rs. 50,000/-	Rs. 70,000/-
Over 2000 OPD	Rs. 15/- per OPD	Rs. 25/- per OPD	Rs. 35/- per OPD

Premium Calculation for Errors & Omissions Insurance :

Basic Premium @ Rs. 300/- per Lakh	:	Rs.
Add OPD @ Re 1/- per patient.	:	Rs.
Add IPD @ Re 5/- per patient.	:	Rs.
Add 7.5% on the basic premium for the coverage of paramedical staff / unqualified staff	:	Rs.
Sub total	:	Rs.
Add GST @18 %.	:	Rs.
Total Premium	:	Rs.

Things to keep in mind while choosing the right coverage for yourself. Choose a coverage which is adequate for your needs

Evaluate your risk

- Longer the years in practice / service or operating a medical establishment, higher is the risk
- Higher the number of out - patients , in - patients, higher is the risk
- Lesser the compliances, higher is the risk
- Lesser the competency of the treating doctor, higher is the risk
- Lesser the standard operating procedures followed, higher is the risk



MEMBERSHIP RATES WITH PROFESSIONAL INDEMNITY INSURANCE PREMIUM INCLUSIVE OF GST @18%												
Category	Years	Cover										
		Standard Price					Special Offer					
		10 Lakhs	20 Lakhs	50 Lakhs	1 Cr	2 Cr	10 Lakhs	20 Lakhs	50 Lakhs	1 Cr	2 Cr	
Cosmetic / Plastic Surgeon / Anaesthetist	One	21240	24780	35400	53100	88500	18762	19824	23010	28320	38940	
	Two	36580	43660	64900	100300	171100	31624	33748	40120	50740	71980	
	Three	51920	62540	94400	147500	253700	44486	47672	57230	73160	105020	
Gynaecologist / ENT / EYE/ Orthopaedic / Dental / General Surgeons / etc.	One	20060	22420	29500	41300	64900	18408	19116	21240	24780	31860	
	Two	34220	38940	53100	76700	123900	30916	32332	36580	43660	57820	
	Three	48380	55460	76700	112100	182900	43424	45548	51920	62540	83780	
Cons. Physician / Cardiologist / Paediatrician / Dermatologist / Psychiatrist / etc.	One	18880	20060	23600	29500	41300	18054	18408	19470	21240	24780	
	Two	31860	34220	41300	53100	76700	30208	30916	33040	36580	43660	
	Three	44840	48380	59000	76700	112100	42362	43424	46610	51920	62540	
Gen. Physician (MBBS, BAMS, BHMS, BUMS, etc.) / Radiologist / Pathologist / etc.	One	18290	18880	20650	23600	29500	17877	18054	18585	19470	21240	
	Two	30680	31860	35400	41300	53100	29854	30208	31270	33040	36580	
	Three	43070	44840	50150	59000	76700	41831	42362	43955	46610	51920	

REACH US

For more information :

Visit : www.doclandservices.com

E-mail : info@doclandservices.com

Toll free: 1800-121-1640

Whatsapp : 72900-75544

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Offices

DOCLAND SERVICES LIMITED :

Regd. & Head Office: Capitol Cinema Building, Opp. GPO, Lucknow - 226001
Noida : G-36, 4th Floor, Sector - 3, Noida - 201301 **New Delhi:** Unit No:1219, 1220, 1221, DLF Tower-B, Jasola, Delhi - 110025 **Bangalore:** #672, 2nd Floor, Shree Thulasi Towers, 11th Main, 4th 'T' Block, Jayanagar - 560011 **Mumbai:** Kanakia Zillion, Unit No.114, E wing , 1st Floor, BKC Annex, CST Road Junction, Kurla West - 400070 **Kolkata :** 75-C, 3rd Floor, Park Street - 700016 **Chennai :** 715-A, 7th Floor, Spencer Plaza, Suite #195, Mount Road, Anna Salai - 600002
Jaipur: F-42A, 1st Floor, Alankar Plaza, Central Spine, Vidyadhar Nagar - 302023
Bhopal: 2nd Floor, Guru Arcade, Plot No-153, Ramgopal Maheshwari Marg, Zone 1 - MP Nagar - 462011 **Ludhiana:** Office No. 102, 1st floor, Jeavan Tower, Opp Old DMC, Civil Line, Near Haqiqat Sweets, Dandi Swami, Ludhiana - 141001
Dehradun : Ground Floor Plot, 21, Sahastradhara Rd, Doon IT Park, Danda Lakhond - 248001 **Ranchi :** Office Complex, Indian Medical Association, Bajra-Bariatu Road, Karamtoli Chowk - 834001 **Patna :** Office Complex, Indian Medical Association, Dr A K N Sinha Marg South, E Gandhi Maidan Rd, Patna - 800004